

User Manual

V1.2

**Please Read this User
Manual throughout before using.**

Preface

Thanks for using this HD Video Conferencing Camera.

This manual introduces the function, installation and operation of the HD camera. Prior to installation and usage, please read the manual thoroughly.

Precautions

This product can only be used in the specified conditions in order to avoid any damage to the camera:

- Don't subject the camera to rain or moisture.
- Don't remove the cover. Otherwise, you may get an electric shock. In case of abnormal operation, contact the authorized engineer.
- Never operating under unspecified temperature, humidity and power supply.
- Please use the soft dry cloth to clean the camera. If the camera is very dirty, clean it with diluted neuter detergent; do not use any type of solvents, which may damages the surface.

Note

This is class A production. Electromagnetic radiation at the specific frequency may affect the image quality Of TV in home environment.

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Note

- **Electric Safety**

Installation and operation must accord with electric safety standard.

- **Caution to transport**

Avoid stress, vibration and soakage in transport, storage and installation.

- **Polarity of power supply**

The power supply of the product is +12V, the max electrical current is 2A .Polarity of the power supply plug drawing as follows.



- **Careful of installation**

Do not grasp the camera head when carrying the camera. Don't turn camera head by hand. Doing so may result in mechanical damage.

Don't apply in corrosive liquid, gas or solid environment to avoid damaging the cover which is made up of plastic material.

To make sure no obstacle in rotation range.

Never power on before installation is not completed.

- **Don't dismantle the camera**

We are not responsible for any unauthorized modification or dismantling.

CAUTION!

The specific frequency of electromagnetic field may affect the image of the camera!

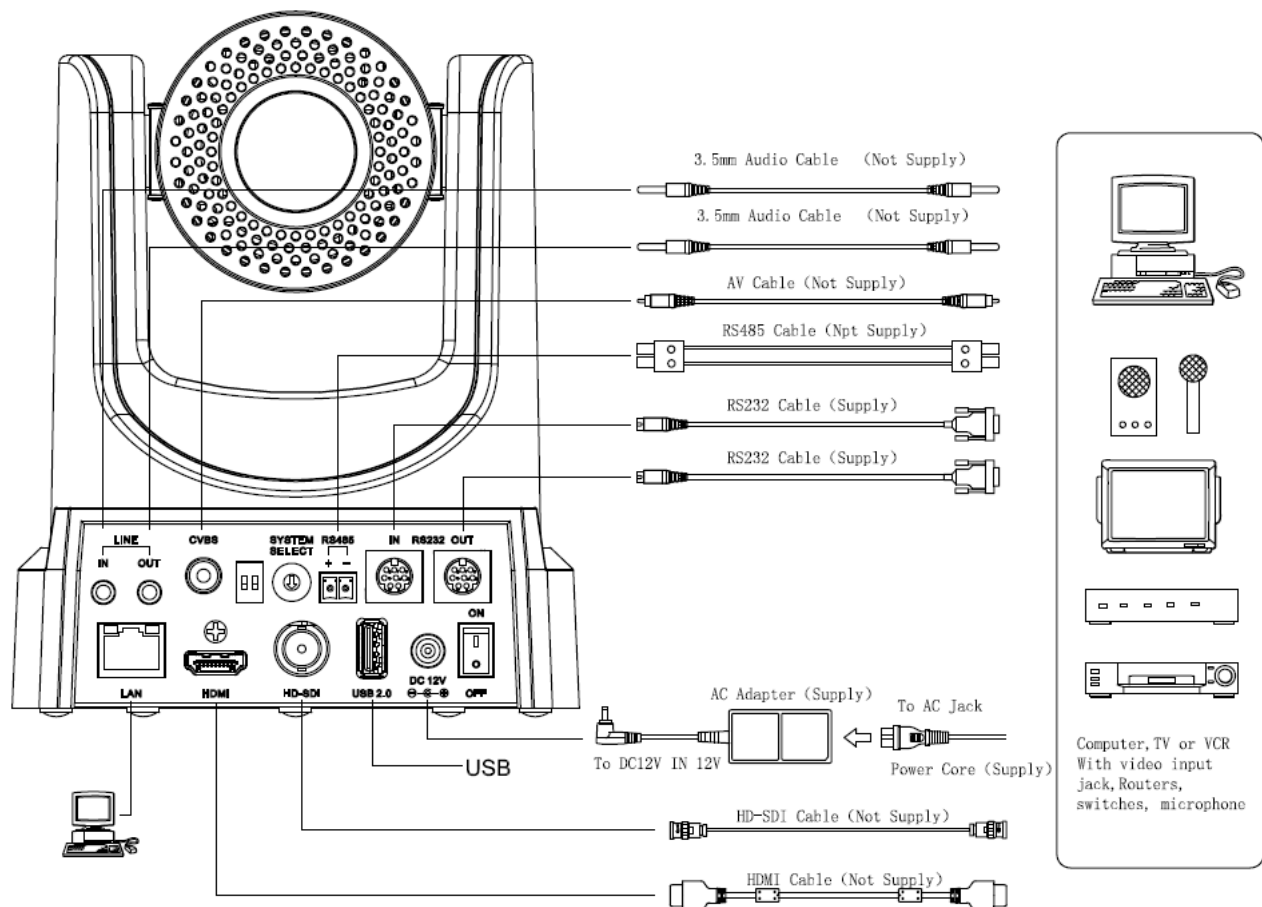
Supplied Accessories

When you unpack, check that all the supplied accessories are included:

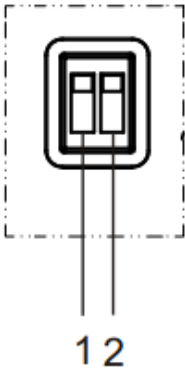
- Camera 1PCS
- AC power adaptor 1PCS
- Power cord 1PCS
- RS232 cable 1PCS
- Remote controller..... 1PCS
- User manual 1PCS

Quick Start

Step1. Please check connections are correct before starting



Step2. Setting of the switches



Set both of the switch1 and switch2 to "OFF". That is "Normal Working Mode".

| | SW-1 | SW-2 | Modes |
|---|------|------|---------------------|
| 1 | OFF | OFF | Normal Working Mode |
| 2 | ON | OFF | - |
| 3 | OFF | ON | - |
| 4 | ON | ON | - |

Step3. Setting of the system select switch

The option of video format:

| VIDEO SYSTEM | | | |
|--------------|---------|---|------|
| 0 | - | 8 | - |
| 1 | - | 9 | - |
| 2 | 1080i60 | A | - |
| 3 | 1080i50 | B | - |
| 4 | 720p60 | C | - |
| 5 | 720p50 | D | 576i |
| 6 | 1080p30 | E | 480i |
| 7 | 1080p25 | F | - |

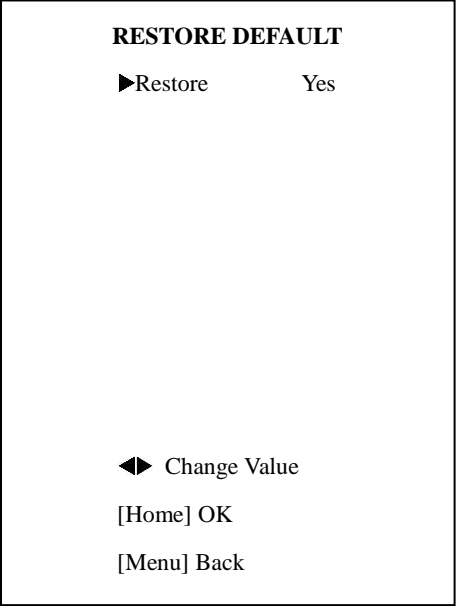
CAUTION:

- a. After changing the switch, you need to restart the camera to take effect.

Step4. Press the Switch ON/OFF button on the rear of the camera, the power lamp light.

Step5. Pan-Tilt will rotate to the maximum position of top right after the camera started, then it return to the center, the process of initialization is finished. (Note: If the position preset 0 has been stored, the position preset 0 will be called up after initialization)

Step6. (Optional) If you want to restore the factory default settings, Press [MENU] button to display the OSD menu. Select the item [MENU] -> [RESTORE DEFAULT] -> [Restore]. Set the value [Yes], press [HOME] button to restore the factory default settings.



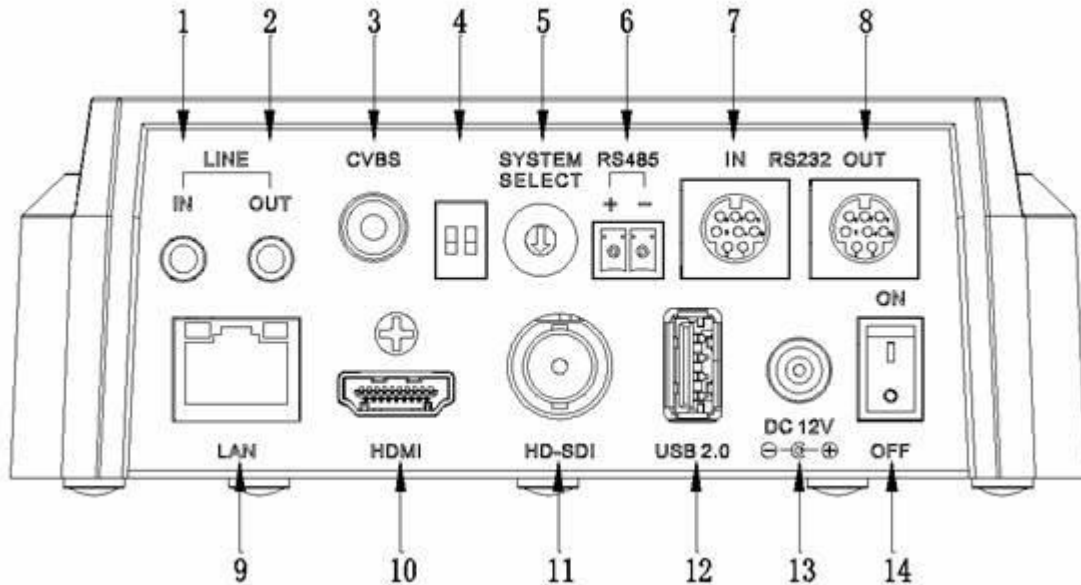
Features

1. The camera provides a high performance in low illumination situations, particularly suitable for which room's lighting is not very well.
2. With maximum resolution of 1920 x 1080 and output frame rate up to 30 frames / sec, this camera provides high-definition as well as fluent video.
3. The camera video signal to noise ratio directly affects the image compression coding efficiency for high-definition video conference terminals. The camera applies 2D and 3D noise reduction at the same time based on motion estimation algorithm, and effectively reduces the noise.
4. 20x optical zoom.
5. Three type of video output interface: HDMI interface, HD-SDI interface,CVBS interface.
6. Infrared remote control signals pass through function. The camera is capable of receiving signal from the infrared remote controller, and passes through to the video conferencing terminal via RS232 connector.
7. Support network port version upgrade.

Product Specification

| | | | |
|---------------------------|---|-------------------------|-------------------------------|
| Video Format | 1080i/60, 1080i/50, 1080p/30, 1080p/25, 720p/60, 720p/50, NTSC, PAL | | |
| Video Output Interface | HDMI,HD-SDI,CVBS | Tilt Speed Range | 1.7° ~ 69.9°/s |
| Sensor Type | CMOS、 1/3 inch | Vertical flip & Mirror | Support |
| Sensor Pixel | Effective Pixel: 2.12 million; Total Pixel: 2.20million | Number of Preset | 245 |
| Scanning Mode | Progressive | Preset Accuracy | ≤0.1° |
| Lens | 20x, f4.42mm ~ 88.5mm, F1.8 ~ F2.8 | Digital Noise Reduction | 2D&3D Digital Noise Reduction |
| Digital Zoom | 16x | Network interface | RJ45 |
| Minimal Illumination | 0.5 Lux @ (F1.8, AGC ON) | Audio Interface | Line In/Line Out,3.5mm |
| Electronic shutter | 1/25s ~ 1/10000s | USB Interface | USB2.0 |
| White Balance | Auto, Indoor, Outdoor, One Push,Manual | Input Voltage | 12V DC (10.8 ~ 13.0V DC) |
| Backlight Compensation | Supportable | Current Consumption | 2.0A (Max) |
| SNR | ≥55dB | Operating Temperature | -5°C ~ 40°C |
| Horizontal Angle of View | 60.7° ~ 3.36° | Storage Temperature | -20°C ~ 60°C |
| Vertical Angle of View | 34.1° ~ 1.89° | Power | 8W |
| Horizontal Rotation Range | ±170° | Size | 142mm x 169mm x 176mm |
| Vertical rotation range | -30° ~ +90° | Weight | 1.5Kg |
| Pan Speed Range | 1.7° ~ 100°/s | | |

Main Unit



1. Audio LINE IN Interface
2. Audio LINE OUT Interface
3. CVBS Interface
4. Dip switches
5. System select switch
6. RS485 jack
7. RS232 IN interface

8. RS232 OUT interface
9. Network
10. HDMI Interface
11. HD-SDI Interface
12. USB2.0
13. DC 12V jack
14. Power switch

IR Remote Controller Explanation

0. Standby Button

Press this button to enter standby mode. Press it again to enter normal mode.

(Note: Power consumption in standby mode is approximately half of the normal mode)

1. Position Buttons

To set preset or call preset

2. * Button

3. Set/Clear Preset Buttons

Set preset: Store a preset position

[SET PRESET] + Numeric button (0-9): Setting a corresponding numeric key preset position

Clear preset: Erase a preset position

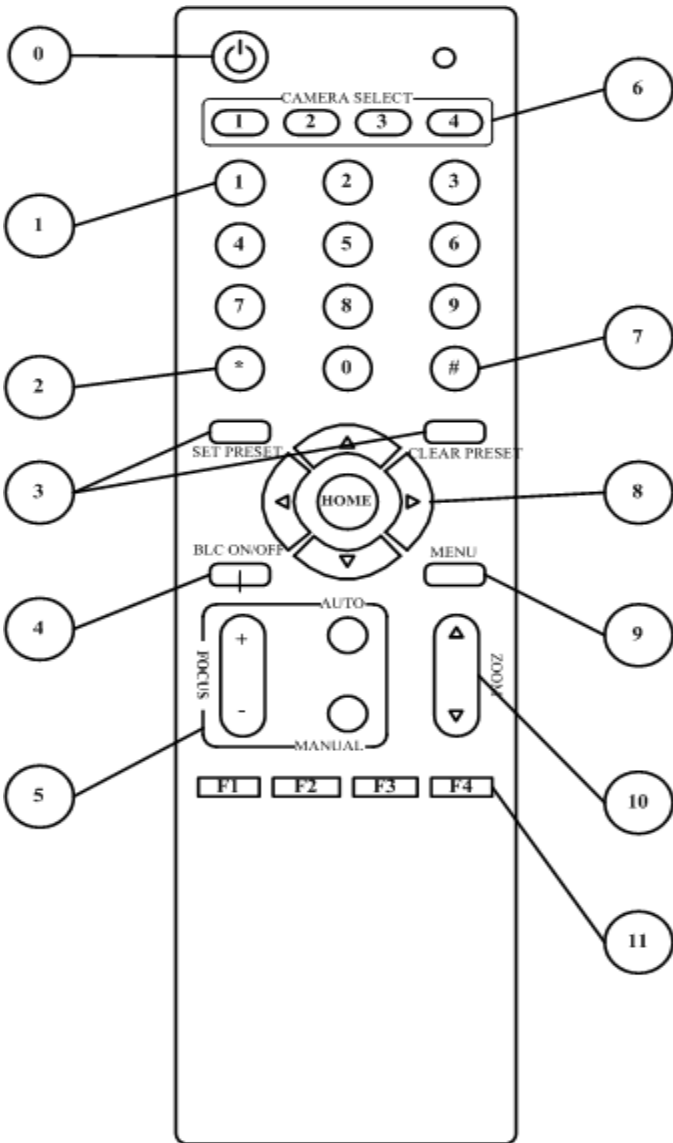
[CLEAR PRESET] + Numeric button (0-9)

Or: [*]+[#]+[CLEAR PRESET]: Erase all the preset individually

4. BLC (Backlight Compensation) Button

BLC ON/OFF: Press this button to enable the backlight compensation. Press it again to disable the backlight compensation. (NOTE: Effective only in auto exposure mode)

Note: If a light behind the subject, the subject will become dark. In this case, press the backlight ON / OFF button. To cancel this function, press the



backlight ON / OFF button.

5. Focus Buttons

Used for focus adjustment.

Press [AUTO] adjust the focuses on the center of the object automatically. To adjust the focus manually, press the [MANUAL] button, and adjust it with [Focus+] (Focus on far object) and [Focus-] (Focus on near object)

6. Camera Select Buttons

Press the button corresponding to the camera you want to operate with the remote controller.

7. # Button

8. Pan/Tilt Control Buttons

Press arrow buttons to perform panning and tilting. Press [HOME] button to face the camera back to front

9. Menu Setting

Menu button: Press this button to enter or exit the OSD menu

10. Zoom Buttons

Zoom▲: Zoom In

Zoom▼: Zoom Out

11. Set Camera IR Address Buttons

[*]+[#]+[F1]: Address1

[*]+[#]+[F2]: Address2

[*]+[#]+[F3]: Address3

[*]+[#]+[F4]: Address4

USE IR Remote Controller

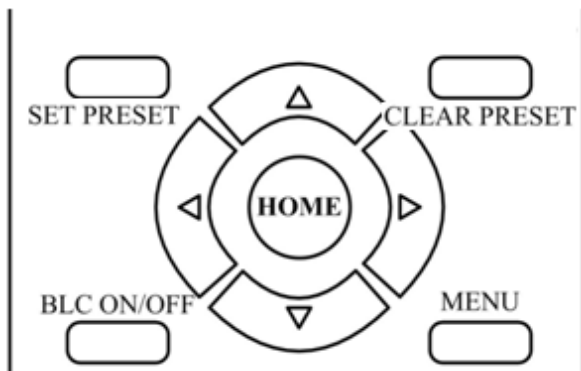
When the camera is working, you can use remote controller to perform panning, tilting, zooming and focusing, store and call back preset positions.

Button Instruction:

1. In this instruction, ‘press the button’ means the press and relax the two actions. Such as ‘press [HOME] button’ means to press the [HOME] key and then relax action, and a special note will be given if a hold down for more than one second is required.

2. When a button-combination is required, do it in sequence. For example, ‘[*] + [#] + [F1]’ means press [*] first and then press [#] and press [F1] at last.

1. Pan/Tilt Control



Move up: Press [▲]

Move down: Press [▼]

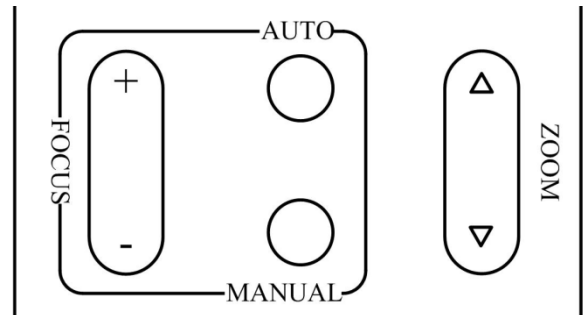
Move left: Press [◀]

Move right: Press [▶]

Face the camera back to front: Press [HOME]

Press and hold the up/down/left/right button, the camera will keep rotating from slow to fast, until it run to the mechanical limit; the camera stops as soon as the button is released.

2. Zoom

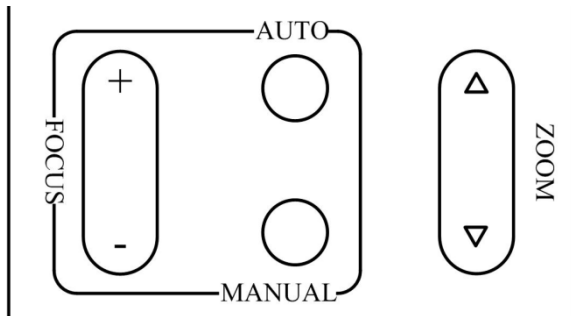


Zoom Out: press [ZOOM▼] button

Zoom In: press [ZOOM▲] button

Press and hold the button, the camera will keep zooming in or zooming out and it stops as soon as the button is released.

3. Focus Control



Focus Far: Press [FOCUS+] button (NOTE: Effective only in manual focus mode)

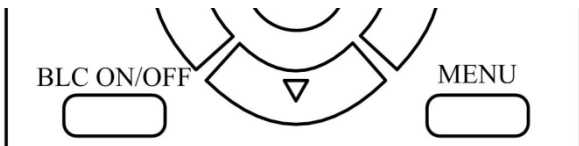
Focus Near: Press [FOCUS-] button (NOTE: Effective only in manual focus mode)

Press and hold the button, the action of focus continues and stops as soon as the button is released.

AUTO: Change focus mode to AF, adjusting the focus automatically.

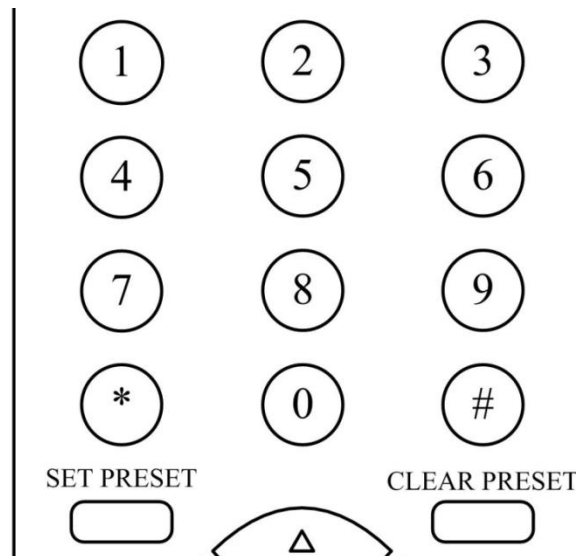
MANUAL: Change focus mode to MF, adjusting the focus manually.

4. Backlight Switch



BLC ON/OFF: Press this button to enable the backlight compensation. Press it again to disable the backlight compensation. (Note: Backlight is only effective in full auto exposure mode)

5. Presets Set/Clear



1. To store a preset position: The users should press the [SET PRESET] button first and then press the numeric button 0-9.

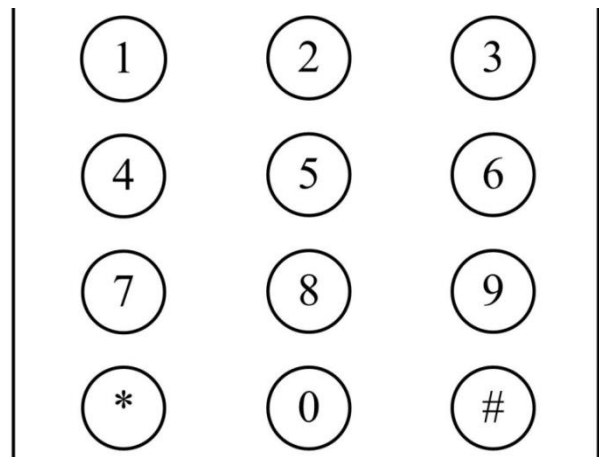
10 preset positions in total are available.

2. To erase the memory content of a preset position: The users should press the [CLEAR PRESET] button first and then press the numeric button 0-9.

Note:

Press [*]+[#]+[CLEAR PRESET] will erase all preset individually positions in the memory.

6. Recalling the Preset

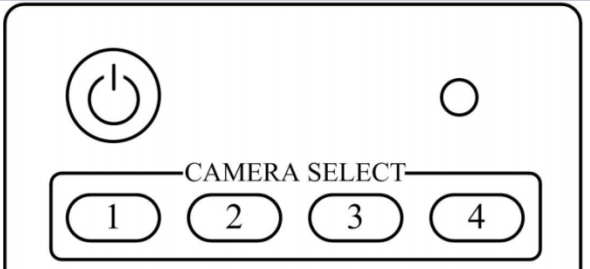


Press any of the numeric buttons 0-9 directly to recall stored preset positions and settings.

Note:

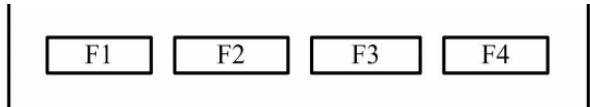
No action is executed if a relative preset position is not stored.

7. Camera Selection



Press the button corresponding to the camera you want to operate.

8. Camera IR Address Set



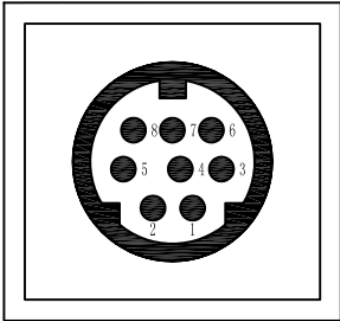
[*]+[#]+[F1]: Address1

[*]+[#]+[F2]: Address2

[*]+[#]+[F3]: Address3

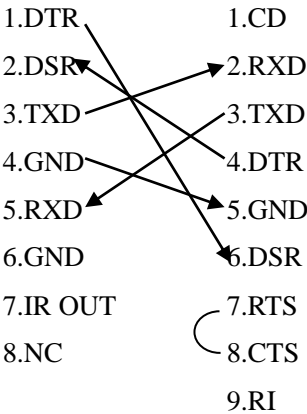
[*]+[#]+[F4]: Address4

RS-232 Interface

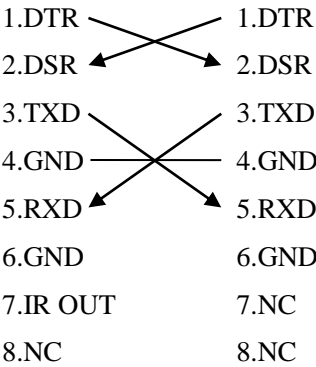


| No. | Function |
|-----|----------|
| 1 | DTR |
| 2 | DSR |
| 3 | TXD |
| 4 | GND |
| 5 | RXD |
| 6 | GND |
| 7 | IR OUT |
| 8 | NC |

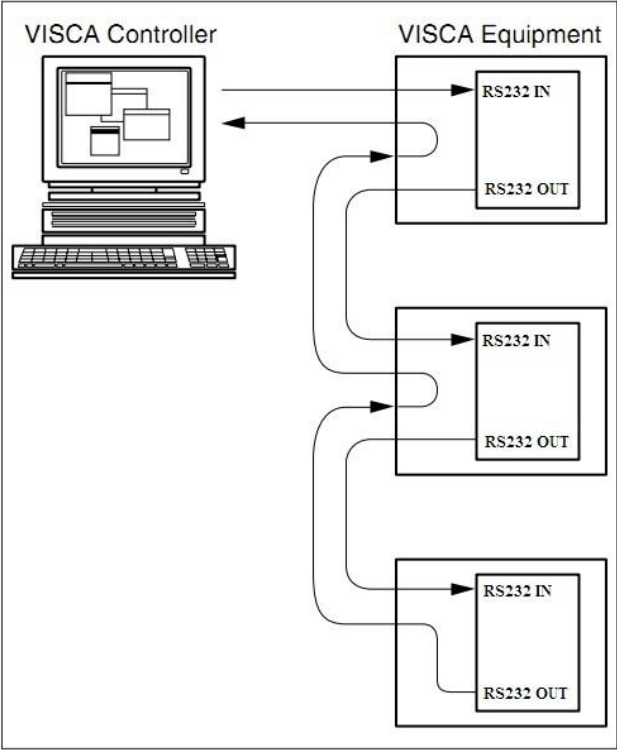
Camera Windows DB-9



Camera Mini DIN



VISCA Network Configuration



Serial Communication Control

In default working mode, the camera is able to connect to a VISCA controller with RS232C serial interface.

➤ RS232 Communication Control

The camera can be controlled via RS232, the parameters of RS232C are as follows:

Baud rate: 2400/4800/9600 bit/s.

Start bit: 1 bit.

Data bit: 8 bits.

Stop bit: 1bit.

Parity bit: none.

➤ RS485 Communication Control

The camera can be controlled via RS485, Half-duplex mode, supports VISCA or Pelco-D or Pelco-P protocol, supports the following configurations:

Baud rate: 2400/4800/9600 bit/s.

Start bit: 1 bit.

Data bit: 8 bits.

Stop bit: 1bit.

Parity bit: none.

Pan-Tilt will rotate to the maximum position of top right after the camera started, then it return to the center, the process of initialization is finished. (Note: If the position preset 0 has been stored, the position preset 0 will be called up after initialization) Then the users can control the camera with commands in the command list.

VISCA Command List

Part 1 Camera-Issued Messages

| Ack/Completion Message | | | |
|-------------------------|------------|-----------------------------|--|
| Command | Function | Command Packet | Comments |
| ACK/Completion Messages | ACK | z0 4y FF (y: Socket No.) | Return when the command is accepted. |
| | Completion | z0 5y FF (y: Socket No.) | Return when the command has been executed. |

z = Camera Address + 8

| Error Messages | | | |
|----------------|---------------------|--------------------------------|--|
| Command | Function | Command Packet | Comments |
| Error Messages | Syntax Error | z0 60 02 FF | Returned when the command format is different or when a command with illegal command parameters is accepted. |
| | Command Buffer Full | z0 60 03 FF | Indicates that two sockets are already being used(executing two commands) and the command could not be accepted when received. |
| | Command Canceled | z0 6y 04 FF (y: Socket No.) | Returned when a command which is being executed in a socket specified by the cancel command is canceled. The completion message for the command is not returned. |
| | No Socket | z0 6y 05 FF (y: Socket No.) | Returned when no command is executed in a socket specifild by the cancel command, or when an invalid socket number is specified. |

| | | | |
|--|------------------------|---|---|
| | Command Not Executable | z0 6y 41 FF (y: Execution command Socket No. Inquiry command: 0) | Returned when a command cannot be executed due to current conditions. For example, when commands controlling the focus manually are received during auto focus. |
|--|------------------------|---|---|

Part 2 Camera Control Command

| Command | Function | Command Packet | Comments |
|---------------|----------------|---|---|
| AddressSet | Broadcast | 88 30 01 FF | Address setting |
| IF_Clear | Broadcast | 88 01 00 01 FF | I/F Clear |
| CAM_Power | On | 8x 01 04 00 02 FF | Power ON/OFF |
| | Off | 8x 01 04 00 03 FF | |
| CAM_Zoom | Stop | 8x 01 04 07 00 FF | |
| | Tele(Standard) | 8x 01 04 07 02 FF | |
| | Wide(Standard) | 8x 01 04 07 03 FF | |
| | Tele(Variable) | 8x 01 04 07 2p FF | p = 0(low) - 7(high) |
| | Wide(Variable) | 8x 01 04 07 3p FF | |
| | Direct | 8x 01 04 47 0p 0q 0r 0s FF | pqrs: Zoom Position |
| CAM_Focus | Stop | 8x 01 04 08 00 FF | |
| | Far(Standard) | 8x 01 04 08 02 FF | |
| | Near(Standard) | 8x 01 04 08 03 FF | |
| | Far(Variable) | 8x 01 04 08 2p FF | p = 0(low) - 7(high) |
| | Near(Variable) | 8x 01 04 08 3p FF | |
| | Direct | 8x 01 04 48 0p 0q 0r 0s FF | pqrs: Focus Position |
| | Auto Focus | 8x 01 04 38 02 FF | AF On/Off |
| | Manual Focus | 8x 01 04 38 03 FF | |
| | Auto/Manual | 8x 01 04 38 10 FF | |
| CAM_ZoomFocus | Direct | 8x 01 04 47 0p 0q 0r 0s 0t 0u 0v 0w FF | pqrs: Zoom Position tuvw: Focus Position |

| | | | |
|-----------------|----------------------|----------------------------|--|
| CAM_WB | Auto | 8x 01 04 35 00 FF | Normal Auto |
| | Indoor mode | 8x 01 04 35 01 FF | Indoor mode |
| | Outdoor mode | 8x 01 04 35 02 FF | Outdoor mode |
| | OnePush mode | 8x 01 04 35 03 FF | One Push WB mode |
| | Manual | 8x 01 04 35 05 FF | Manual Control mode |
| | OnePush trigger | 8x 01 04 10 05 FF | One Push WB Trigger |
| CAM_RGain | Reset | 8x 01 04 03 00 FF | Manual Control of R Gain |
| | Up | 8x 01 04 03 02 FF | |
| | Down | 8x 01 04 03 03 FF | |
| | Direct | 8x 01 04 43 00 00 0p 0q FF | pq: R Gain |
| CAM_Bgain | Reset | 8x 01 04 04 00 FF | Manual Control of B Gain |
| | Up | 8x 01 04 04 02 FF | |
| | Down | 8x 01 04 04 03 FF | |
| | Direct | 8x 01 04 44 00 00 0p 0q FF | pq: B Gain |
| CAM_AE | Full Auto | 8x 01 04 39 00 FF | Automatic Exposure mode |
| | Manual | 8x 01 04 39 03 FF | Manual Control mode |
| | Shutter priority | 8x 01 04 39 0A FF | Shutter Priority Automatic Exposure mode |
| | Iris priority | 8x 01 04 39 0B FF | Iris Priority Automatic Exposure mode |
| | Bright | 8x 01 04 39 0D FF | Bright Mode(Manual control) |
| CAM_SlowShutter | AutoSlowShutterLimit | 8x 01 04 2A 0p 00 FF | |
| CAM_Iris | Reset | 8x 01 04 0B 00 FF | Iris Setting |
| | Up | 8x 01 04 0B 02 FF | |
| | Down | 8x 01 04 0B 03 FF | |
| | Direct | 8x 01 04 4B 00 00 0p 0q FF | pq: Iris Position |
| CAM_Gain | Reset | 8x 01 04 0C 00 FF | Gain Setting |
| | Up | 8x 01 04 0C 02 FF | |
| | Down | 8x 01 04 0C 03 FF | |
| | Direct | 8x 01 04 0C 00 00 0p 0q FF | pq: Gain Position |
| | Gain Limit | 8x 01 04 2C 0p FF | p: Gain Position |

| | | | |
|------------------------------|--------|----------------------------|---|
| CAM_Bright | Reset | 8x 01 04 0D 00 FF | Bright Setting |
| | Up | 8x 01 04 0D 02 FF | |
| | Down | 8x 01 04 0D 03 FF | |
| | Direct | 8x 01 04 0D 00 00 0p 0q FF | pq: Bright Position |
| CAM_ExpComp | On | 8x 01 04 3E 02 FF | Exposure Compensation On/Off |
| | Off | 8x 01 04 3E 03 FF | |
| | Reset | 8x 01 04 0E 00 FF | Exposure Compensation Amount Setting |
| | Up | 8x 01 04 0E 02 FF | |
| | Down | 8x 01 04 0E 03 FF | |
| | Direct | 8x 01 04 4E 00 00 0p 0q FF | pq: ExpComp Position |
| CAM_BackLight | On | 8x 01 04 33 02 FF | Back Light Compensation On/Off |
| | Off | 8x 01 04 33 03 FF | |
| CAM_NR(2D)Mode | Auto | 8x 01 04 50 02 FF | ND2D Auto/Manual |
| | Manual | 8x 01 04 50 03 FF | |
| CAM_NR(2D)Level | - | 8x 01 04 53 0p FF | p: NR Setting (0: Off, level 1 to 5) |
| CAM_NR(3D)Level | - | 8x 01 04 54 0p FF | p: NR Setting (0: Off, level 1 to 8) |
| CAM_Flicker | - | 8x 01 04 23 0p FF | p: Flicker Settings (0: Off, 1: 50Hz, 2: 60Hz) |
| CAM_DHotPixel | - | 8x 01 04 56 0p FF | p: Dynamic Hot Pixel Setting (0: Off, level 1 to 6) |
| CAM_ApertureMode(sharpness) | Auto | 8x 01 04 05 02 FF | Sharpness Auto |
| | Manual | 8x 01 04 05 02 FF | Sharpness Manual |
| CAM_Aperture(sharpness) | Reset | 8x 01 04 02 00 FF | Aperture Control |
| | Up | 8x 01 04 02 02 FF | |
| | Down | 8x 01 04 02 03 FF | |
| | Direct | 8x 01 04 42 00 00 0p 0q FF | pq: Aperture Gain |
| CAM_PictureEffect | Off | 8x 01 04 63 00 FF | Picture Effect Setting |
| | B&W | 8x 01 04 63 04 FF | |
| CAM_Memory | Reset | 8x 01 04 3F 00 pp FF | pp: Memory Number(=0 to 127) |

| | | | |
|-------------------|------------------|---|--|
| | Set | 8x 01 04 3F 01 pp FF | |
| | Recall | 8x 01 04 3F 02 pp FF | |
| CAM_LR_Reverse | On | 8x 01 04 61 02 FF | Image Flip Horizontal On/Off |
| | Off | 8x 01 04 61 03 FF | |
| CAM_PictureFlip | On | 8x 01 04 66 02 FF | Image Flip Vertical On/Off |
| | Off | 8x 01 04 66 03 FF | |
| CAM_RegisterValue | - | 8x 01 04 24 mn 0p 0q FF | mm: Register No. (=00-7F) pp: Register Value (=00-7F) |
| CAM_ColorGain | Diret | 8x 01 04 49 00 00 00 0p FF | p: Color Gain setting 0h (60%) to Eh (200%) |
| SYS_Menu | Off | 8x 01 06 06 03 FF | Turns off the menu screen |
| Pan_tiltDrive | Up | 8x 01 06 01 VV WW 03 01 FF | VV: Pan speed 0x01 (low speed) to 0x18 (high speed) WW: Tilt speed 0x01 (low speed) to 0x14 (high speed) YYYY: Pan Position ZZZZ: Tilt Position |
| | Down | 8x 01 06 01 VV WW 03 02 FF | |
| | Left | 8x 01 06 01 VV WW 01 03 FF | |
| | Right | 8x 01 06 01 VV WW 02 03 FF | |
| | Upleft | 8x 01 06 01 VV WW 01 01 FF | |
| | Upright | 8x 01 06 01 VV WW 02 01 FF | |
| | DownLeft | 8x 01 06 01 VV WW 01 02 FF | |
| | DownRight | 8x 01 06 01 VV WW 02 02 FF | |
| | Stop | 8x 01 06 01 VV WW 03 03 FF | |
| | AbsolutePosition | 8x 01 06 02 VV WW 0Y 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF | |
| | RelativePosition | 8x 01 06 03 VV WW 0Y 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF | |
| | Home | 8x 01 06 04 FF | |
| | Reset | 8x 01 06 05 FF | |
| Pan_tiltLimitSet | LimitSet | 8x 01 06 07 00 0W 0Y 0Y 0Y 0Y 0Z 0Z 0Z 0Z FF | W: 1 UpRight 0: DownLeft YYYY: Pan Limit Position ZZZZ: Tilt Position |
| | LimitClear | 8x 01 06 07 01 0W 07 0F 0F 0F 07 0F 0F 0F FF | |

| | | | |
|--------------------|---------|----------------------------|---|
| CAM_AFSensitivity | High | 8x 01 04 58 01 FF | AF Sensitivity High/Normal/Low |
| | Normal | 8x 01 04 58 02 FF | |
| | Low | 8x 01 04 58 03 FF | |
| CAM_SettingReset | Reset | 8x 01 04 A0 10 FF | Reset Factory Setting |
| CAM_Brightness | Direct | 8x 01 04 A1 00 00 0p 0q FF | pq: Brightness Position |
| CAM_Contrast | Direct | 8x 01 04 A2 00 00 0p 0q FF | pq: Contrast Position |
| CAM_Flip | Off | 8x 01 04 A4 00 FF | Single Command For Video Flip |
| | Flip-H | 8x 01 04 A4 01 FF | |
| | Flip-V | 8x 01 04 A4 02 FF | |
| | Flip-HV | 8x 01 04 A4 03 FF | |
| CAM_SettingSave | Save | 8x 01 04 A5 10 FF | Save Current Setting |
| CAM_Iridix | Direct | 8x 01 04 A7 00 00 0p 0q FF | pq: Iridix Position |
| CAM_AWBSensitivity | High | 8x 01 04 A9 00 FF | High |
| | Normal | 8x 01 04 A9 01 FF | Normal |
| | Low | 8x 01 04 A9 02 FF | Low |
| CAM_AFZone | Top | 8x 01 04 AA 00 FF | AF Zone weight select |
| | Center | 8x 01 04 AA 01 FF | |
| | Bottom | 8x 01 04 AA 02 FF | |
| CAM_ColorHue | Direct | 8x 01 04 4F 00 00 00 0p FF | p: Color Hue setting 0h (– 14 dgrees) to Eh (+14 degrees |

Part 3 Query Command

| Inquiry Command List | | | |
|----------------------|----------------|----------------------|------------------------------|
| Command | Command packed | Inquiry Packet | Comments |
| CAM_PowerInq | 8x 09 04 00 FF | y0 50 02 FF | On |
| | | y0 50 03 FF | Off(Standby) |
| | | y0 50 04 FF | Internal power circuit error |
| CAM_ZoomPosInq | 8x 09 04 47 FF | y0 50 0p 0q 0r 0s FF | pqrs: Zoom Position |
| CAM_FocusAFMode | 8x 09 04 38 FF | y0 50 02 FF | Auto Focus |

| | | | |
|----------------------|----------------|----------------------|---|
| Inq | | y0 50 03 FF | Manual Focus |
| CAM_FocusPosInq | 8x 09 04 48 FF | y0 50 0p 0q 0r 0s FF | pqrs: Focus Position |
| CAM_WBModeInq | 8x 09 04 35 FF | y0 50 00 FF | Auto |
| | | y0 50 01 FF | Indoor mode |
| | | y0 50 02 FF | Outdoor mode |
| | | y0 50 03 FF | OnePush mode |
| | | y0 50 05 FF | Manual |
| CAM_RGainInq | 8x 09 04 43 FF | y0 50 00 00 0p 0q FF | pq: R Gain |
| CAM_BGainInq | 8x 09 04 44 FF | y0 50 00 00 0p 0q FF | pq: B Gain |
| CAM_AEModeInq | 8x 09 04 39 FF | y0 50 00 FF | Full Auto |
| | | y0 50 03 FF | Manual |
| | | y0 50 0A FF | Shutter priority |
| | | y0 50 0B FF | Iris priority |
| | | y0 50 0D FF | Bright |
| CAM_ShutterPosInq | 8x 09 04 4A FF | y0 50 00 00 0p 0q FF | pq: Shutter Position |
| CAM_IrisPosInq | 8x 09 04 4B FF | y0 50 00 00 0p 0q FF | pq: Iris Position |
| CAM_BrightPosInq | 8x 09 04 4D FF | y0 50 00 00 0p 0q FF | pq: Bright Position |
| CAM_ExpCompModeInq | 8x 09 04 3E FF | y0 50 02 FF | On |
| | | y0 50 03 FF | Off |
| CAM_ExpCompPosInq | 8x 09 04 4E FF | y0 50 00 00 0p 0q FF | pq: ExpComp Position |
| CAM_BacklightModeInq | 8x 09 04 33 FF | y0 50 02 FF | On |
| | | y0 50 03 FF | Off |
| CAM_Nosise2DModeIng | 8x 09 04 50 FF | y0 50 02 FF | Auto Noise 2D |
| | | y0 50 03 FF | Manual Noise 3D |
| CAM_Nosise2DLevel | 8x 09 04 53 FF | y0 50 0p FF | Noise Reduction (2D) p: 0 to 5 |
| CAM_Noise3DLevel | 8x 09 04 54 FF | y0 50 0p FF | Noise Reduction (3D) p: 0 to 8 |
| CAM_FlickerModeInq | 8x 09 04 55 FF | y0 50 0p FF | p: Flicker Settings(0: OFF, 1: 50Hz, 2: 60Hz) |
| | | y0 50 02 FF | Auto Sharpness |

| | | | |
|---------------------------------|-------------------|----------------------------------|---|
| CAM_ApertureModelInq(Sharpness) | 8x 09 04 05 FF | y0 50 03 FF | Manual Sharpness |
| CAM_ApertureInq(Sharpness) | 8x 09 04 42 FF | y0 50 00 00 0p 0q FF | pq: Aperture Gain |
| CAM_PictureEffectModeInq | 8x 09 04 63 FF | y0 50 02 FF | Off |
| | | y0 50 04 FF | B&W |
| CAM_MemoryInq | 8x 09 04 3F FF | y0 50 0p FF | p: Memory number last operated. |
| SYS_MenuModeInq | 8x 09 06 06 FF | y0 50 02 FF | On |
| | | y0 50 03 FF | Off |
| CAM_LR_ReverseInq | 8x 09 04 61 FF | y0 50 02 FF | On |
| | | y0 50 03 FF | Off |
| CAM_PictureFlipInq | 8x 09 04 66 FF | y0 50 02 FF | On |
| | | y0 50 03 FF | Off |
| CAM_RegisterValueInq | 8x 09 04 24 mm FF | y0 50 0p 0p ff | mm: Register No. (00 to FF) pp: Register Value (00 to FF) |
| CAM_ColorGainInq | 8x 09 04 49 FF | y0 50 00 00 00 0p FF | p: Color Gain setting 0h (60%) to Eh (200%) |
| CAM_IDInq | 8x 09 04 22 FF | y0 50 0p 0q 0r 0s FF | pqrs: Camera ID |
| CAM_VersionInq | 8x 09 00 02 FF | y0 50 ab cd mn pq rs tu vw FF | ab: Factory Code(00: VHD, 01:MR, 08:T) cd: Hardware Version mnpq: ARM Version rstu: FPGA Version vw: Camera model 01: C Type 02: M Type 03: S Type |
| VideoSystemInq | 8x 09 06 23 FF | y0 50 00 FF | 1920x1080i60 |
| | | y0 50 01 FF | 1920x1080p30 |
| | | y0 50 02 FF | 1280x720p60 |
| | | y0 50 04 FF | NTSC |

| | | | |
|----------------------|----------------|-------------------------------------|--|
| | | y0 50 05 FF | NTSC |
| | | y0 50 06 FF | NTSC |
| | | y0 50 07 FF | 1920x1080p60 |
| | | y0 50 08 FF | 1920x1080i50 |
| | | y0 50 09 FF | 1920x1080p25 |
| | | y0 50 0A FF | 1280x720p50 |
| | | y0 50 0C FF | PAL |
| | | y0 50 0D FF | PAL |
| | | y0 50 0E FF | PAL |
| IR_Receive | 8x 09 06 08 FF | y0 50 02 FF | On |
| | | y0 50 03 FF | Off |
| Pan-tiltMaxSpeedInq | 8x 09 06 11 FF | y0 50 ww zz FF | ww: Pan Max Speed zz: Tilt Max Speed |
| Pan-tiltPosInq | 8x 09 06 12 FF | y0 50 0w 0w 0w 0w 0z 0z 0z 0z FF | www: Pan Position zzzz: Tilt Position |
| CAM_TypeInq | 8x 09 00 03 FF | y0 50 01 FF | C Type |
| | | y0 50 02 FF | M Type |
| | | y0 50 03 FF | S Type |
| CAM_DateInq | 8x 09 00 04 FF | y0 50 0r ss uu vv ww 0D FF | Version dater: Big Version Numberss: Little Version Numberuuuu: Yearvv: Monthww: Day |
| CAM_ModeInq | 8x 09 04 A6 FF | y0 50 00 FF | Mode0 |
| | | y0 50 02 FF | Mode2 |
| CAM_GainLimitInq | 8x 09 04 2C FF | y0 50 0q FF | p: Gain Limit |
| CAM_DHotPixelInq | 8x 09 04 56 FF | y0 50 0q FF | p: Dynamic Hot Pixel Setting (0: Off, level 1 to 6) |
| CAM_AFSensitivityInq | 8x 09 04 58 FF | y0 50 01 FF | High |
| | | y0 50 02 FF | Normal |
| | | y0 50 03 FF | Low |
| CAM_BrightnessInq | 8x 09 04 A1 FF | y0 50 00 00 0p 0q FF | pq: Brightness Position |

| | | | |
|-----------------------|----------------|----------------------|---|
| CAM_ContrastInq | 8x 09 04 A2 FF | y0 50 00 00 0p 0q FF | pq: Contrast Position |
| CAM_FlipInq | 8x 09 04 A4 FF | y0 50 00 FF | Off |
| | | y0 50 01 FF | Flip-H |
| | | y0 50 02 FF | Flip-V |
| | | y0 50 03 FF | Flip-HV |
| CAM_IridixInq | 8x 09 04 A7 FF | y0 50 00 00 0p 0q FF | pq: Iridix Position |
| CAM_AFZone | 8x 09 04 AA FF | y0 50 00 FF | Top |
| | | y0 50 01 FF | Center |
| | | y0 50 02 FF | Bottom |
| CAM_ColorHueInq | 8x 09 04 4F FF | y0 50 00 00 00 0p FF | p: Color Hue setting 0h (– 14 dgrees) to Eh (+14 degrees |
| CAM_AWBSensitivityInq | 8x 09 04 A9 FF | y0 50 00 FF | High |
| | | y0 50 01 FF | Normal |
| | | y0 50 02 FF | Low |

| Block Inquiry Command List | | | |
|----------------------------|-------------------|--|---|
| Command | Command packed | Inquiry Packet | Comments |
| CAM_LensBlockInq | 8x 09 7E 7E 00 FF | y0 50 0u 0u 0u 0u 00 00 0v 0v 0v 0v 00 0w 00 FF | uuuu: Zoom Position vvvv: Focus Position w.bit0: Focus Mode 1: Auto 0: Manual |

| | | | |
|-------------------------|-------------------|--|--|
| CAM_CameraBlockInq | 8x 09 7E 7E 01 FF | y0 50 0p 0p 0q 0q 0r 0s tt 0u vv ww 00 xx 0z FF | pp: R_Gain qq: B_Gain r: WB Mode s: Aperture tt: AE Mode u.bit2: Back Light u.bit1: Exposure Comp. vv: Shutter Position ww: Iris Position xx: Bright Position z: Exposure Comp. Position |
| CAM_OtherBlockInq | 8x 09 7E 7E 02 FF | y0 50 0p 0q 00 0r 00 00 00 00 00 00 00 00 00 FF | p.bit0: Power 1:On, 0:Off q.bit2: LR Reverse 1:On, 0:Off r.bit3~0: Picture Effect Mode |
| CAM_EnlargementBlockInq | 8x 09 7E 7E 03 FF | y0 50 00 00 00 00 00 00 0p 0q rr 0s 0t 0u FF | p: AF sensitivity q.bit0: Picture flip(1:On, 0:Off) rr.bit6~3: Color Gain(0h(60%) to Eh(200%)) s: Flip(0: Off, 1:Flip-H, 2:Flip-V, 3:Flip-HV) t.bit2~0: NR2D Level u: Gain Limit |

Note:

The [x] in the above table is the camera address, [y] = [x + 8].

Pelco-D Protocol Command List

| Function | Byte1 | Byte2 | Byte3 | Byte4 | Byte5 | Byte6 | Byte7 |
|---------------------------------|-------|---------|-------|-------|--------------------|-------------------|-------|
| Up | 0xFF | Address | 0x00 | 0x08 | Pan Speed | Tilt Speed | SUM |
| Down | 0xFF | Address | 0x00 | 0x10 | Pan Speed | Tilt Speed | SUM |
| Left | 0xFF | Address | 0x00 | 0x04 | Pan Speed | Tilt Speed | SUM |
| Right | 0xFF | Address | 0x00 | 0x02 | Pan Speed | Tilt Speed | SUM |
| Zoom In | 0xFF | Address | 0x00 | 0x20 | 0x00 | 0x00 | SUM |
| Zoom Out | 0xFF | Address | 0x00 | 0x40 | 0x00 | 0x00 | SUM |
| Focus Far | 0xFF | Address | 0x00 | 0x80 | 0x00 | 0x00 | SUM |
| Focus Near | 0xFF | Address | 0x01 | 0x00 | 0x00 | 0x00 | SUM |
| Set Preset | 0xFF | Address | 0x00 | 0x03 | 0x00 | Preset ID | SUM |
| Clear Preset | 0xFF | Address | 0x00 | 0x05 | 0x00 | Preset ID | SUM |
| Call Preset | 0xFF | Address | 0x00 | 0x07 | 0x00 | Preset ID | SUM |
| Auto Focus | 0xFF | Address | 0x00 | 0x2B | 0x00 | 0x01 | SUM |
| Manual Focus | 0xFF | Address | 0x00 | 0x2B | 0x00 | 0x02 | SUM |
| Query Pan Position | 0xFF | Address | 0x00 | 0x51 | 0x00 | 0x00 | SUM |
| Query Pan Position Response | 0xFF | Address | 0x00 | 0x59 | Value High Byte | Value Low Byte | SUM |
| Query Tilt Position | 0xFF | Address | 0x00 | 0x53 | 0x00 | 0x00 | SUM |
| Query Tilt Position Response | 0xFF | Address | 0x00 | 0x5B | Value High Byte | Value Low Byte | SUM |
| Query Zoom Position | 0xFF | Address | 0x00 | 0x55 | 0x00 | 0x00 | SUM |
| Query Zoom Position Response | 0xFF | Address | 0x00 | 0x5D | Value High Byte | Value Low Byte | SUM |

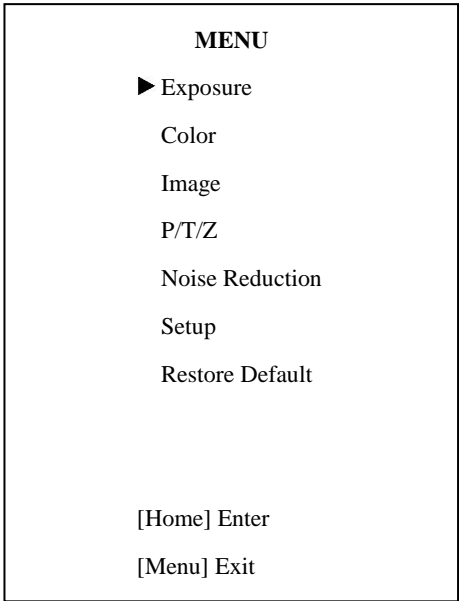
Pelco-P Protocol Command List

| Function | Byte1 | Byte2 | Byte3 | Byte4 | Byte5 | Byte6 | Byte7 | Byte8 |
|---------------------------------|-------|---------|-------|-------|--------------------|-------------------|-------|-------|
| Up | 0xA0 | Address | 0x00 | 0x08 | Pan Speed | Tilt Speed | 0xAF | XOR |
| Down | 0xA0 | Address | 0x00 | 0x10 | Pan Speed | Tilt Speed | 0xAF | XOR |
| Left | 0xA0 | Address | 0x00 | 0x04 | Pan Speed | Tilt Speed | 0xAF | XOR |
| Right | 0xA0 | Address | 0x00 | 0x02 | Pan Speed | Tilt Speed | 0xAF | XOR |
| Zoom In | 0xA0 | Address | 0x00 | 0x20 | 0x00 | 0x00 | 0xAF | XOR |
| Zoom Out | 0xA0 | Address | 0x00 | 0x40 | 0x00 | 0x00 | 0xAF | XOR |
| Focus Far | 0xA0 | Address | 0x00 | 0x80 | 0x00 | 0x00 | 0xAF | XOR |
| Focus Near | 0xA0 | Address | 0x01 | 0x00 | 0x00 | 0x00 | 0xAF | XOR |
| Set Preset | 0xA0 | Address | 0x00 | 0x03 | 0x00 | Preset ID | 0xAF | XOR |
| Clear Preset | 0xA0 | Address | 0x00 | 0x05 | 0x00 | Preset ID | 0xAF | XOR |
| Call Preset | 0xA0 | Address | 0x00 | 0x07 | 0x00 | Preset ID | 0xAF | XOR |
| Auto Focus | 0xA0 | Address | 0x00 | 0x2B | 0x00 | 0x01 | 0xAF | XOR |
| Manual Focus | 0xA0 | Address | 0x00 | 0x2B | 0x00 | 0x02 | 0xAF | XOR |
| Query Pan Position | 0xA0 | Address | 0x00 | 0x51 | 0x00 | 0x00 | 0xAF | XOR |
| Query Pan Position Response | 0xA0 | Address | 0x00 | 0x59 | Value High Byte | Value Low Byte | 0xAF | XOR |
| Query Tilt Position | 0xA0 | Address | 0x00 | 0x53 | 0x00 | 0x00 | 0xAF | XOR |
| Query Tilt Position Response | 0xA0 | Address | 0x00 | 0x5B | Value High Byte | Value Low Byte | 0xAF | XOR |
| Query Zoom Position | 0xA0 | Address | 0x00 | 0x55 | 0x00 | 0x00 | 0xAF | XOR |
| Query Zoom Position Response | 0xA0 | Address | 0x00 | 0x5D | Value High Byte | Value Low Byte | 0xAF | XOR |

Menu Setting

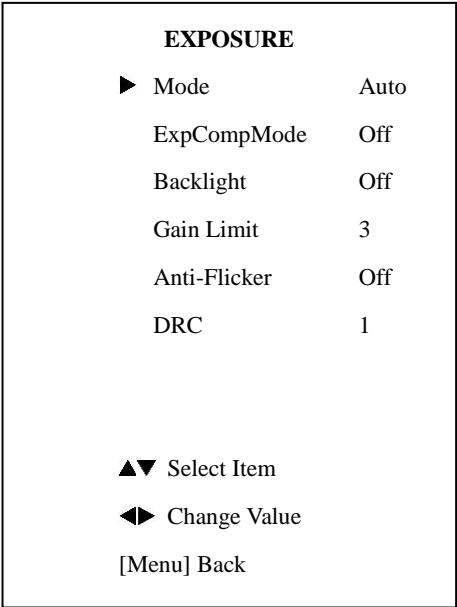
1. MENU

Press [MENU] button to display the main menu on the normal screen, using arrow button to move the cursor to the item to be set. Press the [HOME] button to enter the corresponding sub-menu.



2. EXPOSURE

Move the cursor to the Exposure item in the main menu and press [home] button, EXPOSURE menu appears, as shown in the following figure.



Mode: Exposure mode. Optional items: Auto, Manual, SAE, AAE, Bright

ExpCompMode: Exposure compensation mode, Optional items: On, Off (Effective only in Auto mode)

ExpComp: Exposure compensation value, Optional items:-7 ~ 7(Effective only in ExpComp Mode item to On)

Gain Limit: Maximum gain limit. Optional items: 0 ~ 15 (Effective only in Auto, AAE ,Bright mode)

Backlight:Set the backlight compensation, Optional items: On, Off (Effective only in Auto mode)

DRC:DRC strength, Optional items: 0 ~ 8.
Bright: Intensity control, Optional items:00~17.
(Effective only in Bright mode)
Anti-Flicker Flicker: Anti-flicker. Optional
items: Off,50Hz,60Hz (Effective only in Auto,
Bright mode)
Iris: Aperture value. Optional items: F1.8,
F2.0,F2.4,F2.8,F3.4,F4.0,F4.8,F5.6,F6.8,F8.0,F
9.6,F11.0,Close(Effective only in Manual, AAE
mode)
Shutt.: Shutter value. Optional items: 1/30,1/60,
1/90,1/100,1/125,1/180,1/250,1/350,1/500,1/72
5,1/1000,1/1500,1/2000,1/3000,1/4000,1/6000,
1/10000 (Effective only in Manual, SAE mode)

3. COLOR

Move the cursor to the Color item in the main
menu and press [home] button, COLOR menu
appears, as shown in the following figure.

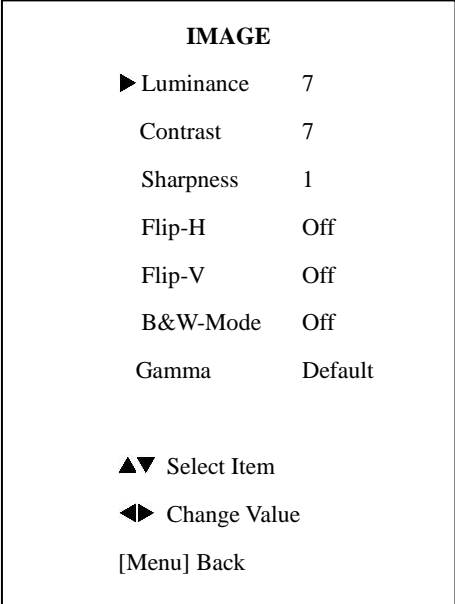
| COLOR | |
|-----------------|------|
| ▶ WB Mode | Auto |
| RG Tuning | 0 |
| BG Tuning | 0 |
| Saturation | 80% |
| Hue | 7 |
| IR Filter | 3 |
| AWB sens | Low |
| ▲▼ Select Item | |
| ◀▶ Change Value | |
| [Menu] Back | |

WB-Mode: White balance mode. Optional items:
Auto, Indoor, Outdoor, One Push(ok),Manual
RG: Red gain. Optional items: 0~255(Effective only
in Manual mode)
BG: Blue gain. Optional items:
0~255(Effective only in Manual mode)
RG Tuning: Red gain fine-tuning,
Optional items: -10~10(Effective only in Auto,
Indoor, Outdoor mode)
BG Tuning: Blue gain fine-tuning, Optional items:
-10~10(Effective only in Auto, Indoor, Outdoor
mode)
Sat.: Saturation. Optional items: 60% ~ 200%.
Hue: Chroma adjustment, Optional items:0 ~ 14
IR Filter: IR Filter, Optional items:1 ~ 3

AWB sens: The white balance sensitivity,
Optional items: Normal, High, Low.

4. IMAGE

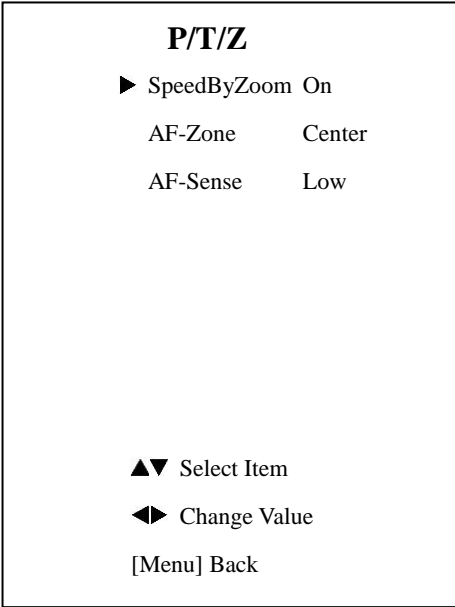
Move the cursor to the Image item in the main menu and press [home] button, IMAGE menu appears, as shown in the following figure.



Luminance: Brightness adjustment. Optional items: 0 ~ 14
Contrast: Contrast adjustment. Optional items: 0 ~ 14
Sharpness: Sharpness adjustment. Optional items: Auto,0 ~ 15
Flip-H:Image flipped horizontally. Optional

items: On, Off Flip-V: Image Flip Vertical.
Optional Items: On, Off
B&W-Mode: Image color. Optional items: On, Off
Gamma: Optional items: Default,0.45,0.5,0.56, 0.63

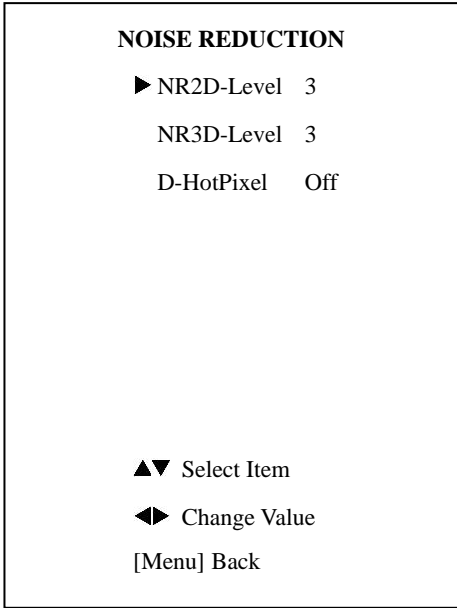
5. P/T/Z



SpeedByZoom: The depth of field scale switch, Optional items: On, Off
AF-Zone: Interested in focusing area, Optional items: Top, Center, Bottom
AF-Sense: Automatic focusing sensitivity options, Optional items: Low, Normal, High

6. NOISE REDUCTION

Move the cursor to the Noise Reduction item in the main menu and press [home] button, NOISE REDUCTION menu appears, as shown in the following figure.



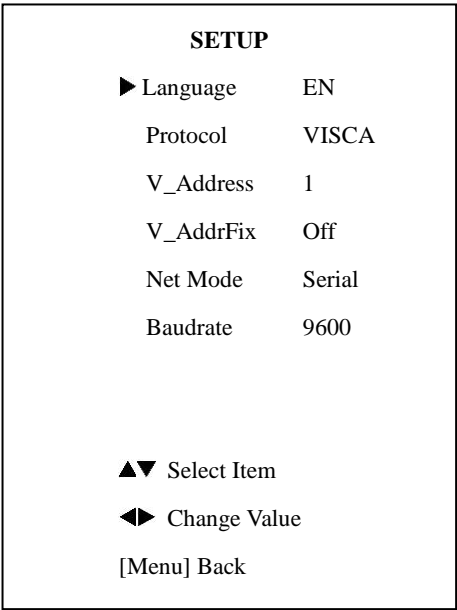
NR2D-Level:2D noise reduction. Optional items: Off,Auto,1 ~ 5

NR3D-Level:3D noise reduction. Optional items: Off,1 ~ 8

D-HotPixel: Dynamic bad points, Optional items: Off,1 ~ 5

7. SETUP

Move the cursor to the Setup item in the main menu and press [home] button, SETUP menu appears, as shown in the following figure.



Language: menu language, Optional
Items: English, Chinese

Protocol: Control protocol type.

Optional items: AUTO, VISCA, PELCO-D, PELCO-P

V_Address: Protocol address, To be decided according to the agreement, AUTO, VISCA protocol
Optional items: 1 ~ 7

P_D_Address: PELCO-D protocol Optional items: 0 ~ 254

P_P_Address: PELCO-P protocol Optional items: 0 ~ 31

V_AddrFix: If I can change through the serial port of infrared switch, Optional items: On, Off(When set to On, useless in 88 30 01 FF Command)

Net Mode: Set the serial port control networking,

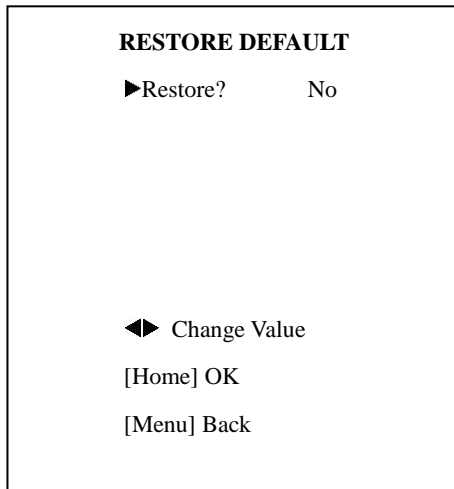
Optional items: Serial, Paral

Baudrate: Serial port baud rate.

Optional items: 2400, 4800, 9600

8. RESTORE DEFAULT

Move the cursor to the Restore Default item in the main menu and press [home] button, RESTORE DEFAULT menu appears, as shown in the following figure.



Restore: Confirm restore factory settings. Optional items: Yes, No

Note: Press [HOME] button to confirm, All parameter restore default, Include IR Remote address and VISICA Address

Save: Save Options. Optional items: Yes, No

Maintenance and Troubleshooting

Camera Maintains

- If camera will not be used for a long time, please turn off the power switch, disconnect AC power cord of AC adaptor to the outlet.
- Use soft cloth or tissue to clean the camera cover.
- Please use the soft dry cloth to clean the lens. If the camera is very dirty, clean it with diluted neuter detergent. Do not use any type of solvents, which may damages the surface.

Unqualified Application

- No shooting extreme bright object for a long period of time, such as sunlight, light sources, etc.
- No operating in unstable lighting conditions, otherwise image will be flickering.
- No operating close to powerful electromagnetic radiation, such as TV or radio transmitters, etc.

Troubleshooting

Image

- No image
 1. Check whether the power cord is connected, voltage is OK, POWER lamp is light.
 2. Check whether the camera can self-test after startup.
 3. Check the BOTTOM switch and make sure the two switches are both set OFF.
 4. Check video cable is connected correctly.
- Abnormal display of image

Check video cable is connected correctly.
- Image dithering even at widest zoom position
 1. Check whether camera is fixed correctly.
 2. Make sure if there are something like vibration machine or other things nearby.

Control

- IR remote controller cannot control the camera
 1. Change the battery
 2. Check the camera working mode.
 3. Check IR address of the Remote Commander is set correctly.

- Serial communication cannot control the camera
 1. Check the camera working mode.
 2. Check control cable is connected correctly.

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